Accessible Jersey Visitor Guide

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www.jersey.com/accessible-jersey

Jersey

Choose your own island experience from boutique hotels, beachside guest houses and coastal campsites, to unique self-catering properties and respite care. Explore, experience and take time to relax in Jersey's fresh sea air and rich natural landscape with this great range of accessible accommodation.

You can expect to find a wide variety of accessible features such as step-free access, Blue Badge parking, internal lifts, and rooms adapted for a range of disabilities at many of Jersey's hotels and unique accommodation offering.

Find a hotel to suit your requirements and budget. The following list of properties should be used as a guide only, further information can be found on jersey.com/stay, or contact the individual provider with your requirements and to make a reservation.

Jersey Cheshire Home

Eric Young House, Rope Walk, St. Helier **T:** +44 (0) 1534 285858 **E:** welcome@jerseycheshirehome.je **www.jerseycheshirehome.je** The Jersey Cheshire Home is a residential facility, caring solely for physically disabled adults. The home offers a Respite Suite which is available to both residents and visitors. Use of the suite entitles the user to benefit from other facilities at the home including a hydrotherapy pool.

4-star hotels ★★★★

Golden Sands Hotel St. Brelade's Bay, St. Brelade T: +44 (0) 1534 491907 E: goldensands@dolanhotels.com www.dolanhotels.com	The seaside Golden Sands Hotel is fully accessible for guests in wheelchairs through the front entrance and there is a disabled toilet with shower located on the first floor of the hotel which is accessible by lift. The bedrooms however are un- suitable for wheelchair-bound guests as the showers have a small step.
Greenhills Country Hotel Le Mont de L'Ecole, St. Peter's Valley T: +44 (0) 845 8005555 E: reservations@greenhillshotel.com www.seymourhotels.com/ greenhills-hotel	Dating from 1674, the hotel offers a unique blend of luxury and traditional Jersey charm, recently refurbished to the highest standards. There are ground floor rooms that overlook the charming gardens, which are easily accessible and contain a shower cubicle and one wheelchair adapted room, which is larger and contains a wet room.
Hotel de France & Ayush Spa St. Saviour's Road, St. Helier T: +44 (0) 1534 614100 E: reservations@defrance.co.uk www.defrance.co.uk	The town-based hotel is on a steep hill and there is no ramp access but assistance is available at the hotel and spa. There are disabled parking spaces and all floors and facilities are accessible by lift. There are 18 rooms with balconies that are large and can accommodate wheelchairs with fully accessible walk in wet-room showers.
Hotel Savoy Jersey Rouge Bouillon, St. Helier T: +44 (0) 1534 727521 E: sleeping@thesavoy.biz www.hotelsavoyjersey.com	Originally a 19th-century manor house, the Savoy Jersey is a 4 star boutique hotel situated in the heart of St. Helier with a modern gym, outdoor swimming pool, restaurant, Jazz bar and deck. There are three disabled access rooms, with twin beds and walk-in showers on the ground floor.

Maison des Landes

La Route des Landes, St. Ouen **T:** +44 (0) 1534 481683 **E:** contact@maisondeslandes.co.uk www.maisondeslandes.co.uk Jersey's only purpose-built hotel for disabled visitors and their guests which is open on a seasonal basis. Please contact the establishment directly for exact dates of opening. Many amenities are available for guests including an indoor heated swimming pool. Early booking advised.

5-star hotels ★★★★★

The Grand Hotel & Spa

The Esplanade, St. Helier **T:** +44 (0) 1534 722301 **E:** enquiries@grandjersey.com www.grandjersey.com The 5-star, Grand Hotel has rooms specially designed for the disabled guests featuring walk-in showers with hand rails and help cords, available on the ground floor. A ramp to enter the hotel is available on request (please note the gradient of the ramp may make access difficult for electric wheelchair users but access via the Park Suite, which is on one level, is available on request). Check with the hotel for any specific requirements.

4-star hotels ★★★★

 La Place Hotel and Country Cottages Route du Coin, St. Brelade T: +44 (0) 1534 744261 E: reservations@hotellaplacejersey.com www.hotellaplacejersey.com 	La Place offers 4-star hotel and 5-star self-catering cottages set in the tranquil heart of the beautiful countryside of Jersey. A ground floor bedroom is available for visitors with disabilities with limited bathroom access. Some rooms are available with walk-in showers on a request basis only.
L'Horizon Beach Hotel & Spa St. Brelade's Bay, St. Brelade T: +44 (0) 1534 743101 E: Ihorizon@handpicked.co.uk www.handpicked.co.uk/Ihorizon	The beachside hotel in St. Brelade's Bay has been awarded four AA Red Stars, which puts it among the very best in the UK. There are two designated rooms with full wheelchair access including walk-in showers. The hotel has easy access to all public areas and there is a public disabled toilet located in the spa area.
Premier Inn Jersey Charing Cross, St. Helier T: +44 (0)871 5278000 www.premierinn.com	The Premier Inn takes the needs and equal treatment of all their guests seriously and have invested heavily in this area ensuring their facilities are accessible to all, designing the public areas, arrival facilities and bedrooms specifically for disabled travellers no matter what their disability may be.
Radisson Blu Waterfront Hotel The Waterfront, St. Helier T: +44 (0) 1534 671100 E: info.jersey@radissonblu.com www.radissonblu.co.uk/hotel-jersey	There are five designated disabled car parking spaces and easy access for wheelchairs into the hotel with disabled toilets on the ground floor. Ten disabled rooms are available, three with walk-in shower and seven with low level baths all of which are interconnected with a

standard room.

4-star hotels $\star \star \star \star$

St. Brelade's Bay Hotel
La Route de la Baie, St. Brelade
T: +44 (0) 1534 746141
E: info@stbreladesbayhotel.com
www.stbreladesbayhotel.com

First founded in the 19th century, the hotel is steeped in history and has been welcoming guests for many years. The entire hotel was lovingly refurbished recently to the highest standard. There are several room types that can accommodate standard wheelchairs and contain a walk-in shower.

The Club Hotel & Spa Green Street, St. Helier

T: +44 (0) 1534 72752 E: reservations@theclubjersey.com www.theclubjersey.com The Club Hotel & Spa is a chic AA Red Star luxury hotel situated in the centre of St. Helier. Only a few hundred meters from the main shopping street, and a short walk from the beach. The hotel has two rooms with additional rails and wider doors for wheelchair access.

The Pomme d'Or Hotel Liberation Square, St. Helier T: +44 (0) 1534 880110 E: enquiries@pommedorhotel.com www.pommedorhotel.com The 4-star Pomme d'Or combines guest hospitality and care and is perfect for both the leisure and business traveller. The premier rooms have walk-in showers with a small step and access to the hotel entrance is via a ramp with other hotel facilities accessible using the lift. There are disabled toilets located next to the reception.

The Royal Yacht Hotel & Spa The Weighbridge, St. Helier T: +44 (0) 1534 720511 E: reception@theroyalyacht.com www.theroyalyacht.com The Royal Yacht has modern decor with a cosmopolitan flair, complemented by tasteful nautical elements. There is easy access for wheelchair users into the hotel and a disabled friendly room on each of the five floors, with lift access including an accessible shower or bath with hand rails, lower sink, and emergency cord.

3-star hotels ★★★

Beausite Hotel

Grouville Bay, Grouville **T:** +44 (0) 1534 857577 **E:** beausite@jerseymail.co.uk

www.beausitejersey.com

The Biarritz Hotel

St. Brelade's Bay, St. Brelade T: +44 (0) 1534 742239 E: info@biarritzhotel.co.uk www.biarritzhotel.co.uk The Beausite Hotel is in the Parish of Grouville, which has 18 ground floor bedrooms, some with slightly wider doors but not specially adapted for wheelchairs. Guests love their leisure centre with its heated pool, spa bath, sauna and small gym for the fitness conscious. All amenities and public rooms are easily accessible by wheelchair.

Most rooms can take wheelchairs although the bathrooms are not adapted for wheelchair users. There are rooms on the ground floor and a lift serves almost all other rooms, plus there is a lift from the car park to the entrance/reception. There is a public disabled toilet located on the ground floor.

Hotel Ambassadeur

St. Clement's Bay, St. Clement **T:** +44 (0) 1534 724455 **E:** hotelambassadeurjersey@gmail.com www.hotelambassadeur.co.uk Wheelchair access is available at the front entrance of the hotel and to some ground floor rooms. Guests who are mobility impaired should have no trouble moving around the ground floor and public areas of the hotel, however ensuite bathrooms do not have disabled facilities. The hotel has a lift, which serves all floors.

Mayfair Hotel

Brooklyn Street, St. Helier **T:** +44 (0) 1534 735511 **E:** reservations@themoderngroup.com **www.modernhotels.com** Near the centre of St. Helier, all the public rooms are on one level with no steps. There are disabled toilets located near reception and chairlift available for access for those using the function room and mobility scooters available for hire. Some rooms are accessible by wheelchair with walk in showers.

3-star hotels $\star \star \star$

Merton Hotel Belvedere Hill, St. Saviour T: +44 (0) 1534 724231 E: enquiries@mertonhotel.com www.mertonhotel.com	A Jersey resort hotel with fantastic facilities with wheelchair access to the hotel and the restaurants by ramps. Disabled toilets are located near the lobby bar/reception and the restaurant and all rooms are served by a lift. Only three of the family rooms have limited wheelchair access which should be booked in advance.
Monterey Hotel St. Saviour's Road, St. Helier T: +44 (0) 1534 873006 E: monterey@morvanhotels.com www.morvanhotels.com	A short stroll from the centre of St. Helier with ramped access to the ground floor and swimming pool area. All bedrooms are accessible via the lift for wheelchair users, however bedrooms do not have adapted bathrooms. Some mobility is required as bathrooms have either baths or showers which have steps into them.
 Pontac House Hotel St. Clement's Bay, St. Clement T: +44 (0) 1534 857771 E: info@pontachouse.com www.pontachouse.com 	This charming south facing hotel which is currently the most southerly in Jersey is run by the Pinto family. There are five ground floor rooms with a sea view and balcony one of which is adapted for a disabled person, with walk in shower grab rails for the toilet and shower.
The Hampshire Hotel 53 Val Plaisant, St. Helier T: +44 (0) 1534 724115 E: reservations@hampshirehotel.je www.hampshirehotel.je	A boutique hotel that sits on the outskirts of St. Helier town centre (approx. 10 minutes). There are disabled toilets in public area and the main bus station, shops, restaurants, pubs and tourist attractions are nearby. Guide dogs are allowed and must be pre- booked into the hotel where possible.

Self Catering

 Heathland Self-Catering Apartments Maison des Landes, St. Ouen T: +44 (0) 1534 725259 E: enquiries@freedomholidays.com www.freedomholidays.com 	A choice of two identical studio apartments located in a quiet corner of the Maison des Landes Hotel grounds, situated on a spectacular gorse and heather-covered headland. The apartments feature accessible wet rooms and further facilities and support for disabled guests on request.
La Rocco Apartments La Pulente, St. Brelade T: +44 (0) 1534 743378 E: mail@laroccoapartments.com www.laroccoapartments.com	Fully accessible via a ramp/walkway on the ground floor from a drop-off point in the car park. All rooms have moveable seating, clear routes and bathrooms have a level access shower, folding seat, grab rail, touch taps and emergency cord. Blocks for beds, can be provided, and must be requested when booking is confirmed.
Les Ormes Resort La Rue a Carree, St. Brelade T: +44 (0) 1534 497000 E: reservations@lesormesjersey.co.uk www.lesormesjersey.co.uk	Les Ormes has 70 modern apartments, villas, cottages and lodges. All the benefits of the resorts extensive facilities with the convenience of self catering accommodation. All accommodation is built to modern standards with parking close by. The experienced reservations team are happy to advise guests with special requirements on the best unit to suit your needs - such as the Terrasse units with wet rooms.
Liberty Wharf Apartments The Esplanade, St. Helier T: +44 (0) 1534 714700 E: liberty@bridgestreet.com www.libertywharfapartments.co.uk	Liberty Wharf Apartments is a stylish contemporary building of 63 studio, one and two-bedroom serviced apartments located on the Esplanade in the heart of historical St. Helier. There are four wheelchair accessible apartments with walk in showers available.

Self Catering

The Merton Suites Belvedere Hill, St. Saviour T: +44 (0) 845 8005555 E: reservations@mertonsuites.com

www.seymourhotels.com/ merton-hotel/self-catering-suites The freedom and privacy of an apartment with the convenience of a hotel. The Merton Suites are adjacent to the Merton Hotel and provide 28 units of stylish accommodation for visitors to Jersey. There are two specially adapted suites for wheelchairs which are more spacious and have a wet room.

SACO Apartments

Merlin House, Pier Road, St. Helier **T:** +44 (0) 33 0202 0505 **E:** lprodanova@sacoapartments.com **www.sacoapartments.com** SACO Apartments comprise of studio and one and two-bedroom accommodation designed to provide you with every comfort for your Jersey stay. There is one wheelchair accessible apartment on the ground floor, please contact SACO directly to book in advance.

Camping

Beuvelande Campsite

Rue de Beuvelande, St. Martin T: +44 (0) 1534 853575 E: info@beuvelandecampsite.com www.campingjersey.com

A warm welcome from this family owned campsite awaits set in the beautiful countryside. The site offers a variety of different options with sizes of pitch, luxury Glamping units, Yurts and Safari Tents, plus secluded areas for extra privacy. The campsite is accessible for wheelchair users, including the restaurant and wheelchair friendly toilet blocks.

Durrell Wildlife Camp

Les Augrès Manor, La Profonde Rue, Trinity **T:** +44 (0) 1534 860097 **E:** camp@durrell.org **www.durrell.org/camp** Wake up to the sound of lemurs and orangutans in Jersey Zoo's beautiful selfcatering pods. There are two disabled access pods available with fully equipped kitchen and bathroom including permanent handrails, ramps and a shower with a seat and lower controls. Should you require a hoist, please request one when making your booking enquiry. The wildlife park rangers will be happy to assist you should you need them.

Rozel Camping Park

La Grande Route de Rozel, Rozel **T:** +44 (0) 1534 855200 **E:** enquiries@rozelcamping.com www.rozelcamping.com Rozel Camping Park is a well-established family owned and managed park offering exceptional value and service to their clients and has been run by the Germain family for over 40 years. There is an accessible facility block with a disabled shower, toilet, wash basin in the lower field and the majority of the site is accessible and suitable for wheelchairs.



All details contained within this document are correct at the time of print and are based on information received from the aforementioned establishments and services. Whilst we endeavour to maintain accurate information Visit Jersey cannot accept responsibility for any amendment or cancellation of the above facilities.

Should you wish to advise us of any observation relating to these disabled facilities which you may feel would be of assistance for future information please do not hesitate to contact Tourism Information Centre on +44 (0) 1534 859000.

We hope you enjoy your stay in Jersey #theislandbreak

Should you have any questions during your visit please pop in and speak to a member of the team at:

The Tourist Information Centre Liberation Station St. Helier JE2 3AS

T: +44 (0) 1534 859000 E: info@jersey.com

Or you can reach us through our social channels: © @VisitJerseyCl © VisitJerseyCl f VisitJersey

