

Product Team January 2023

We play the role of trusted advisor, sharing the voice of the customer, acting as facilitator, identifying and presenting the opportunity. Our role is to identify and showcase 'what good looks like as product guardian to help drive product/experience development to leave visitors with lasting memories. The partnership approach will help raise productivity and develop a year-round visitor economy.

Meryl Laisney (Currently on maternity leave) Head of Marketing & Product meryl@visitjersey.je			
<ul style="list-style-type: none"> Leadership and management of the marketing and product team. To direct, motivate and develop and drive best-in-class marketing behaviours and performance. Defining marketing, product and events strategy that aligns with Visit Jersey's vision and objectives and 2022 Business Plan and Destination Plan. 			
Lydia Smith Interim Head of Product Lydia@visitjersey.je			
<ul style="list-style-type: none"> Feed in to VJ business plan Product and events strategy development Oversee industry engagement Industry thought leadership Leadership of team Partnership Programme lead ALO and Government of Jersey liaison and support Visitor Information Services lead 			
Elliott Muddyman Product Executive elliott@visitjersey.je	Breege Symes (currently on maternity leave) Product Executive breege@visitjersey.je	Alan Donald Product Executive alan@visitjersey.je	Leonah Duffy Product Executive – Events leonah@visitjersey.je
Relationship owner: <ul style="list-style-type: none"> Attractions Activity Providers Arts & Culture e.g., Arthouse, Jersey National Trust Nature & Outdoors e.g., Jersey National Park Accessible Tourism MyListing Portal On-island guides and visitor activation i.e., TIC, What's On, Map Jersey Big Weekend Business.jersey.com (supported by Becky Castellino becky@visitjersey.je)	Relationship owner: <ul style="list-style-type: none"> Accommodation Eat & Drink Transport on island Retail Public realm Sustainability School groups Skills development i.e., Skills Jersey, Highlands Partnership programme	Relationship owner: <ul style="list-style-type: none"> Accommodation Eat & Drink Transport on island Retail Public realm Sustainability School groups Skills development i.e., Skills Jersey, Highlands Partnership programme	Business development prospective events Relationship owner: <ul style="list-style-type: none"> Events Weddings Events.jersey.com content / itineraries Events Jersey Incubator Marketing EJ comms i.e., Events Jersey e-news, social, toolkits, case studies Asset register VJ internal events lead